

SPOT & STAIN REMOVAL COURSE

FRIDAY 18th NOVEMBER 2011
9:00am - 5:00pm (8:30am Registration)

Venue:- NSPCC Training Centre, Gilmour Close, Beaumont Leys, Leicester, LE4 1EZ

COURSE DETAILS

The cost is £115 + VAT for members and £155 + VAT for non-members which includes lunch, tea and coffee. Course fees are required in full before bookings can be confirmed. Please make cheques payable to Carpet Cleaners Association Ltd.

All delegates will receive a course manual, tamping brush, spatula and disposable pipettes (tools of the trade) to take with them.

The day will include some hands on participation. We welcome delegates bringing their own Spotting kit, or alternatively any tools that you are used to working with.

No mobile telephones whilst course is in progress.

Cancellation - Course fee will be forfeit if delegates give less than seven full days notice of cancellation.



COURSE PROGRAMME

Customer advice (Accidents happen)

Typical Problems

Spots and Stains (How do you know what to look for?)

Fibres and Construction

pH

Spotting kit (Basic, Advanced, Preparation)

The five steps (Identify, Required re-agent, Application, Removal, Rinsing)

Problems

Fabric protectors (Benefits)

COURSE TUTOR: MR PAUL PEARCE

Please complete the panel below and return the form to:-
 National Carpet Cleaners Association, 62c London Road, Oadby, Leics, LE2 5DH

S&SRC

NAME _____

ADDRESS _____

MEM. NO _____ TEL NUMBER _____ DATE _____

TOTAL AMOUNT ENCLOSED _____ SIGNATURE _____

CHEQUES MADE PAYABLE TO CARPET CLEANERS ASSOCIATION LTD OR CALL THE OFFICE WITH CARD DETAILS