

# **SPOT & STAIN REMOVAL COURSE**

**FRIDAY 26th FEBRUARY 2010**  
**9:00am - 5:00pm (8:30am Registration)**

**Held at:- VENUE TO BE CONFIRMED (Leicester)**

## **COURSE DETAILS**

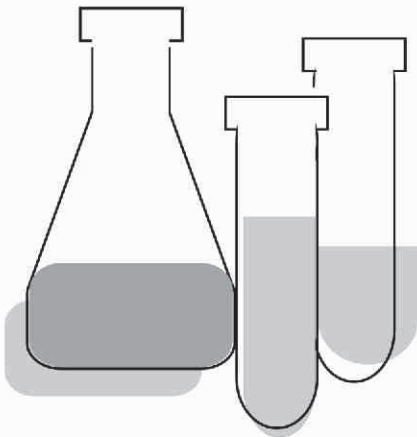
The cost is £115 + VAT for members and £155 + VAT for non-members which includes lunch, tea and coffee. Course fees are required in full before bookings can be confirmed. Please make cheques payable to Carpet Cleaners Association Ltd.

All delegates will receive a course manual, tamping brush, spatula and disposable pipettes (tools of the trade) to take with them.

The day will include some hands on participation. We welcome delegates bringing their own Spotting kit, or alternatively any tools that you are used to working with.

**No mobile telephones whilst course is in progress.**

**Cancellation Course fee will be forfeit if delegates give less than 7 full days notice of cancellation.**



## **COURSE PROGRAMME**

**Customer advice** (Accidents happen)

**Typical Problems**

**Spots and Stains** (How do you know what to look for?)

**Fibres and Construction**

**pH**

**Spotting kit** (Basic, Advanced, Preparation)

**The five steps** (Identify, Required re-agent, Application, Removal, Rinsing)

**Problems**

**Fabric protectors** (Benefits)

**COURSE TUTOR: MR PAUL PEARCE**



**CUT ALONG HERE** If interested please complete the form below and return to:- NCCA, 62c London Road, Oadby, Leicester, LE2 5DH

COMPANY \_\_\_\_\_

COURSE DELEGATES \_\_\_\_\_

\_\_\_\_\_

ADDRESS \_\_\_\_\_

\_\_\_\_\_

TEL. \_\_\_\_\_ MEM. NO. \_\_\_\_\_ DATE \_\_\_\_\_ SIGNED \_\_\_\_\_

TOTAL AMOUNT ENCLOSED \_\_\_\_\_