



AN INTRODUCTION TO HARD FLOOR CLEANING

26th - 27th April 2012
(8:30am Registration)

Cost: Members £205.00 + VAT Non-members £265.00 + VAT

Cancellation - Course fee will be forfeit if delegates give less than 7 full days notice of cancellation

**Venue: NSPCC Training Centre, Leicester
Instructor: Keith Robertson**

This is not a theory only course but includes practical hands-on training which will allow you to actually use the cleaning equipment. The purpose of the course is to assist you to make real money out of the ever increasing number of hard floors which your clients are purchasing.

Included in this practical 2-day course dealing with Resilient, Wood, Ceramic and Natural Stone are:

- **Learning to recognise different types of flooring and understanding what is achievable.**
- **Learning how to strip and seal vinyl floor surfaces.**
- **How to maintain linoleum and marmoleum.**
- **What really can be done to natural wood and engineered wood without sanding?**
- **Is it worth getting into Tile and Grout cleaning?**
- **A primer to entering the world of natural stone maintenance.**
- **Health and Safety, Risk Assessments and hazards involved in using equipment.**

Everything you learn will be documented in a 70+ page manual which is yours to take home. This manual includes complete 'How to' instructions and lists of procedures and equipment requirements. You will also receive a professional Certificate of Attendance.

The course does not tell you whose products to use. The instructor who has over 30 years experience will explain that, despite the fact that he has chosen to use around a dozen suppliers, there are many more including some NCCA Associates who supply high quality products and materials.

About the trainer: *Keith Robertson has run a Floor Care Company in Edinburgh for over 30 years. He is a member of the British Institute of Cleaning Science, an IICRC Master Textile Cleaner, an IICRC Stone Masonry and Tile instructor and writes regularly for the trade press.*

**Please complete the panel below and return the form to:-
National Carpet Cleaners Association, 62c London Road, Oadby, Leicestershire, LE2 5DH**

HF

NAME _____

ADDRESS _____

MEM. NO _____ **TEL NUMBER** _____ **DATE** _____

TOTAL AMOUNT ENCLOSED _____ **SIGNATURE** _____

**CHEQUES MADE PAYABLE TO CARPET CLEANERS ASSOCIATION LTD OR CALL THE OFFICE WITH
CARD DETAILS**