



NCCA HARD FLOOR CLEANING TWO-DAY TRAINING COURSE

15th and 16th April
14th and 15th October

Cost: Members £205.00 + V.A.T. Non-members £265.00 + V.A.T.

Venue: NSPCC Training Centre, Leicester

Instructor: Keith Robertson

This is not a theory only course but includes practical hands-on training which will allow you to actually use the cleaning equipment. The purpose of the course is to assist you to make real money out of the ever increasing number of hard floors which your clients are purchasing.

Included in this practical 2-day course dealing with Resilient, Wood, Ceramic and Natural Stone are:

Learning to recognise different types of flooring and understanding what is achievable.

Learning how to strip and seal vinyl floor surfaces.

How to maintain linoleum and marmoleum.

What really can be done to natural wood and engineered wood without sanding?

Is it worth getting into Tile and Grout cleaning?

A primer to entering the world of natural stone maintenance.

Health and Safety, Risk Assessments and hazards involved in using equipment.

Everything you learn will be documented in a 70+ page manual which is yours to take home. This manual includes complete 'How to' instructions and lists of procedures and equipment requirements. You will also receive a professional Certificate of Attendance.

The course does not tell you whose products to use. The instructor who has over 30 years experience will explain that, despite the fact that he has chosen to use around a dozen suppliers, there are many more including some NCCA Associates who supply high quality products and materials.

***About the trainer:** Keith Robertson has run a Floor Care Company in Edinburgh for over 30 years. He is a member of the British Institute of Cleaning Science, an IICRC Master Textile Cleaner, an IICRC Stone Masonry and Tile instructor and writes regularly for the trade press.*

Please complete the booking form and return to:- National Carpet Cleaners Association, 62c London Road, Oadby, Leics, LE2 5DH

PLEASE TICK THE BOX FOR THE COURSE YOU WISH TO ATTEND

I would like to attend the Hard Floor Training Course on 15th/16th April 2010

I would like to attend the Hard Floor Training Course on 14th/15th October 2010

NAME _____

ADDRESS _____

MEM. NO _____ **TEL NUMBER** _____ **DATE** _____ **SIGNATURE** _____

TOTAL AMOUNT ENCLOSED _____